

## House Down Under Competition Terms & Conditions ("Conditions of Entry")

<b>Schedule</b>							
<b>Promotion:</b>	House Down Under Competition						
<b>Promoter:</b>	GPT Property Management Pty Limited ABN 29 116 099 631, Level 52, 25 Martin Place, Sydney, NSW 2000, Australia. Ph: 02 8239 3555.						
<b>Participating Centres:</b>	Cockburn Gateway Shopping City – 816 Beeliar Drive, Success WA 6164						
<b>Promotional Period:</b>	<p><b>Start date: 10<sup>th</sup> April 2026 4pm AWST</b></p> <p><b>End date: 13<sup>th</sup> April 2026 11:59pm AWST</b></p> <p>The promotion period commences on <b>Friday 10<sup>th</sup> April 2026 at 4pm</b> and ends on <b>Monday 13<sup>th</sup> April 2026 11:59pm AWST (Promotional Period)</b> and the Promoter reserves the right to extend the promotion end date at any time (subject to regulatory approval).</p>						
<b>Eligible entrants:</b>	<p>To be eligible to enter the promotion the entrant must:</p> <p>a) Reside in Australia b) Are aged 18 or over</p> <p><a href="https://www.cockburngateway.com.au/terms-conditions">https://www.cockburngateway.com.au/terms-conditions</a></p>						
<b>How to enter:</b>	<p><b>To enter the Promotion, entrants must complete the following steps during the Promotional Period:</b></p> <p>a) <b>Comment on the social media post on Instagram for the ‘Win a Family Pass to House Down Under’ Competition</b></p> <p>b) <b>Follow @cockburngateway and @housedownunder on Instagram.</b></p> <p><b>No late entries will be accepted. Incomplete or incoherent entries will be invalid. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant’s identity) and to disqualify any entrant who submits an entry that is not in accordance with these terms and conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.</b></p>						
<b>Entries permitted:</b>	<b>Multiple entries are permitted per person and will be accepted during the Promotion Period. By completing the entry method, the entrant will receive one (1) entry per comment.</b>						
<b>How many winners will there be and how will they be chosen:</b>	<p>All draws will be held on <b>Tuesday the 14<sup>th</sup> April 10am at AWST</b> as follows:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;">Draw No.</th> <th style="width: 30%;">Draw type</th> <th style="width: 60%;">Winner determination/prize allocation</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1.</td> <td>Random selection tool</td> <td>Submissions are numbered and winner is selected using a computerized random selection generator. Three (3) winner will be selected unless needed for redraw.</td> </tr> </tbody> </table> <p>(see "Prizes" section below for further details on prize inclusions).</p> <p>The Promoter may draw additional reserve entries in the draw and record them in order, in case a winning entry/entrant is deemed invalid or a prize is unclaimed (<b>Reserve Entrants</b>).</p>	Draw No.	Draw type	Winner determination/prize allocation	1.	Random selection tool	Submissions are numbered and winner is selected using a computerized random selection generator. Three (3) winner will be selected unless needed for redraw.
Draw No.	Draw type	Winner determination/prize allocation					
1.	Random selection tool	Submissions are numbered and winner is selected using a computerized random selection generator. Three (3) winner will be selected unless needed for redraw.					
<b>Prizes:</b>	<p>There is are three (3) prize available, which includes all items set out in the table below.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;">Prize number</th> <th style="width: 70%;">Prize description</th> <th style="width: 20%;">Total value</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Prize number	Prize description	Total value			
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	1.	1x 4 tickets to House Down Under Cockburn Gateway	\$76.00
	2.	1x 4 tickets to House Down Under Cockburn Gateway	\$76.00
	3.	1x 4 tickets to House Down Under Cockburn Gateway	\$76.00
<p>There is a maximum of 1 prize per person.</p> <p>The prize is not redeemable for cash.</p> <p><b>Prize Conditions</b></p> <p><b>By entering the promotion, you acknowledge that you are able to satisfy the country's conditions of entry. If you are unable to satisfy the relevant conditions of entry you acknowledge that the prize will be forfeited, and no compensation will be provided.</b></p>			
<b>Total Prize Pool:</b>	The total prize pool is valued at <b>\$228</b>		
<b>Prize Draws:</b>	<p>The Prize Draw will be conducted on Tuesday 14<sup>th</sup> April at 10am AWST at 816 Beeliar Drive, Success WA 6164, Australia, as follows:</p> <p>The winners with a valid entry subscription drawn will win the prize as described above. The results of the draw will be final and binding and no correspondence will be entered into about the results of the draw. This is a game of chance, and the winners are determined by chance.</p>		
<b>Notification of winners:</b>	The first initial and last name of the winners will be published on the Promoter's website at cockburngateway.com.au within 7 days of determining the winners.		
<b>Prize Claim Date:</b>	Prize must be claimed by 5pm on Thursday 23/05/2026		
<b>Unclaimed Prizes:</b>	<p>If a winner does not respond within 24 hours of being notified that they have won the promotion, if the winner cannot be contacted by the Promoter, or the winner is not readily identified, and reasonable efforts have been made by the Promoter to contact or identify the winner which were unsuccessful, they will automatically forfeit their prize and the Promoter reserves the right to conduct an unclaimed prize draw. An unclaimed prize draw will be conducted at 10am AWST 24/05/2026.</p> <p>The first valid entry drawn will win any unclaimed prize.</p> <p>The winner of the unclaimed prize draw will be notified by <b>email and telephone</b> by 5pm Friday 1/06/2026.</p> <p>The name of the winner/s will be published on the Promoter's website at cockburngateway.com.au by 01/06/2026.</p> <p>The results of any unclaimed prize draw will be final, and binding and no correspondence will be entered into in relation to the results of the draw.</p> <p>The Promoter will distribute the prize to the winner within 28 days of the unclaimed prize draw.</p>		

## House Down Under Terms and Conditions

1. Liability and Indemnity
  - a. By entering the Venue, you agree, to the fullest extent permitted by law, to release, indemnify, and hold harmless House Down Under Australia (the "Organiser"), its officers, employees, contractors, agents, licensees, assignees, and the Venue itself from any loss, damage, claim, or demand arising from your visit.
  - b. This includes, but is not limited to, any injury, death, or property damage sustained by you, the Organiser, or a third party resulting from your actions, negligence, or failure to follow instructions and Venue rules.

- c. You further agree to indemnify the Organiser from any liability arising directly or indirectly from your participation, behaviour, or breach of these Terms.
2. Bookings, Arrivals & Timing
  - a. Bookings: Advance bookings are strongly recommended. Walk-ins are welcome and may be allocated the next available session or placed in a waiting queue.
    - i. Arrival: Please arrive 5–10 minutes prior to your scheduled time. Entry may be delayed during peak periods (school holidays, weekends, etc.).
  - b. Session Duration: Time inside is not strictly limited; some waiting may occur between sessions.
  - c. Refunds & Attendance  
No refunds or credits will be issued for:
    - i. Change of mind;
    - ii. Late arrival;
    - iii. Partial attendance by members of your group (including individual no-shows within a multi-ticket booking); or
    - iv. Failure to attend (no-shows).
    - v. Late Arrival: If you arrive late, entry is subject to capacity and may result in a wait or denial of entry.
  - d. Reschedules & Changes: Changes to booking date or time may be made up to 24 hours prior to your scheduled session via the link in your confirmation email. No changes or refunds are permitted within 24 hours of your session time.
3. Ticket Refunds, Transfers & Exceptions
  - a. No Partial Refunds: Once confirmed, bookings cannot be partially refunded. We cannot refund a single ticket from a group booking or resell unused tickets, as our system locks total group capacity once confirmed.
  - b. Ticket Transfers: Tickets are transferable to another person free of charge. The name on the ticket does not need to match the attendee at entry.
  - c. Refunds (General): Refunds are not available for change of mind, late arrival, or non-attendance. All sales are final once processed.
  - d. Administrative Costs: Any approved refund may be subject to a small administrative processing fee to cover third-party and staffing costs.
  - e. Third-Party Tickets: Tickets purchased through resellers or external platforms are subject to those platforms' refund policies and may not be refundable by the Organiser.
4. Booking Errors
  - a. If you book the wrong location, contact us via email or live chat as soon as possible. A new booking may be required and is subject to availability.
  - b. If you arrive at the wrong Venue, your booking will be treated as a walk-in, subject to space availability. Refunds will not be issued for booking errors.
  - c. To add more guests, make a separate booking, also subject to availability.
5. Accessibility and Venue Conditions
  - a. Due to limited space, prams, strollers, and large items must remain outside (within our gated area). We cannot accept responsibility for items left unattended.
  - b. The Venue features sloped floors, sideways angles, narrow passages, and spiral staircases. A high level of mobility is required.
  - c. Unfortunately, the Venue is not accessible to wheelchairs, prams, or walkers.
    - i. If you booked without realising the Venue's accessibility limitations, a refund or voucher may be issued at management's discretion.
    - ii. Children under 12 must be accompanied by an adult at all times.
    - iii. Capacity is limited to 14 guests per session, with a maximum of 10 people upstairs at any time.
6. House Rules
  - a. All rooms and furniture are installed upside down to create a visual illusion of zero gravity, which may cause dizziness in some guests.

- b. Do not run, grab, lean, or hang from any props or furniture.
  - c. No food, drinks, or smoking (including e-cigarettes) are permitted inside.
  - d. No alcohol or illegal substances allowed on the premises.
  - e. Guests under the influence of drugs or alcohol will be refused entry or removed without refund.
  - f. Aggressive or abusive behaviour toward staff or other guests will result in immediate removal.
  - g. Guests who are pregnant, have severe motion sickness, vertigo, or similar conditions are advised not to participate.
7. Discomfort, Dizziness & Physical Reactions
- a. Our venues feature slanted floors, angled rooms, and tilted spaces designed to create an illusion of disorientation.  
Some guests may experience mild dizziness, imbalance, or motion-related discomfort as a result of the layout.  
These effects are an intentional part of the experience.
  - b. Entry is at your own risk, and refunds will not be provided for discomfort, dizziness, or inability to complete the experience once inside.  
Guests acknowledge and accept this risk upon purchase or entry.
8. Photography & Content Use
- a. Guests may take unlimited photos and videos for personal use.
  - b. By entering the Venue, you consent to possibly appearing in other guests' photos or marketing content.
  - c. Any content publicly shared may be reshared or used by our marketing team unless you specifically request otherwise.
  - d. Commercial or promotional photography (e.g. for a brand, influencer post, or external campaign) requires prior written approval and may incur additional fees.
9. Risk Disclosure
- a. A general summary of our safety and risk management procedures is available upon request for official purposes (e.g. schools, councils, corporate bookings, or insurance partners). The full internal risk assessment document is confidential and not publicly distributed.
  - b. By attending, you acknowledge that House Down Under involves sloped surfaces, uneven footing, and potential sensory effects, and you accept all associated risks.
  - c. These Terms and Conditions may be updated periodically without notice. The version in effect at the time of booking will apply to your visit.
10. Contact
- a. For questions or assistance, please contact: [tickets@housedownunder.com.au](mailto:tickets@housedownunder.com.au) or via live chat at [www.housedownunder.com.au](http://www.housedownunder.com.au)
11. Gift Card Terms & Conditions
- a. Gift Cards remain valid until the Venue permanently closes.
  - b. If the Venue relocates, Gift Cards remain valid at the new location.
  - c. In the event of permanent closure, Gift Cards may be redeemed at any other House Down Under location nationwide.
  - d. Closure or relocation dates will always be announced in advance.
  - e. Gift Cards may only be used for ticket purchases; they cannot be exchanged for cash, refunded, or converted into other vouchers.
  - f. Gift Cards cannot be used with promotions, discounts, or third-party retailers.

## Standard Terms

1. Nothing in these terms and conditions limits, excludes or modifies or purports to limit, exclude or modify the Promoter's liability in relation to the consumer guarantees under the Australian Consumer Law (Non-Excludable Guarantees). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence) for any

personal injury, or any loss or damage (including loss of opportunity) whether direct, indirect, special or consequential, arising in any way out of the promotion including:

- (a) any technical difficulties or equipment malfunction for reasons outside the Promoter's control;
  - (b) any theft, unauthorised access or third party interference;
  - (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
  - (d) any variation in prize value to that stated in these terms and conditions for reasons outside the Promoter's control (e.g. market value changes);
  - (e) any tax liability incurred by the winner or entrant; or
  - (f) use of the prize.
2. By entering into the promotion, the entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance to be bound by these Conditions of Entry (and Schedule). Information on how to enter forms part of the Conditions to Entry.
  3. Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
  4. Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Entry forms from any other Promotion cannot be used for this Promotion, and are void if copied, forged, stolen or interfered with. Submitted entry forms are the Promoter's property.
  5. The Promoter is not liable for any problems that you may experience with communications networks. You are responsible for your own costs associated with entering the Promotion.
  6. Employees (and their immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Participating Centre and the Promoter, including any person involved in the management of the Participating Centre's tenants, subsidiary companies/businesses and associated companies and agencies are not eligible to enter [the Promotion.
  7. If any winner chooses not to take their prize (or is unable to), or does not take a prize by the time specified by the Promoter, or is unavailable, they forfeit the prize and the Promoter is not obliged to substitute the prize. The Schedule sets out details regarding Prize Draw arrangements and what will happen in the event that any prize is unclaimed.
  8. The value of each prize is accurate and based upon the recommended retail value of the prize (inclusive of any applicable GST) at the date of preparing these Conditions of Entry. The Promoter accepts no responsibility for any variation in the value of the prize after that date for reasons outside the Promoter's control.
  9. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
  10. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute for the prize (or that portion of the prize) a prize of equal or greater value and/or specification, subject to any necessary approval by or from regulatory authorities. If the winner does not agree despite reasonable attempts by the Promoter to reach an agreement and the prize is not available due to circumstances beyond the Promoter's control, the Promoter may substitute the prize with another item or items which are reasonably determined by the Promoter to be of equal or higher value.
  11. A prize will be awarded to the person named in the winning entry and any entry that is made on behalf of an entrant by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter will determine the identity of the entrant or winner (acting reasonably).
  12. The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a prize.

13. Please read the Promoter's privacy policy available at <https://www.gpt.com.au/privacy-policy> for more information about how the Promoter handles personal information, how to access and correct your personal information, how to make a complaint, and how the Promoter handles complaints. By entering into the Promotion and accepting these Conditions of Entry, you are agreeing that you have read (and accepted) the Promoter's privacy policy."
14. The Promoter collects personal information in order to conduct the Promotion, comply with its legal obligations as the Promoter and for promotional purposes. For these purposes, the Promoter may disclose such personal information to related companies, agents, regulatory bodies, contractors, service providers and any company with whom the Promoter is running the Promotion. If you do not provide all the personal information we request, you may not be able to participate in the Promotion. By entering the Promotion, you consent to the Promoter using your personal information to send you information about the Promoter's products and services, including by email.
15. By entering into this Promotion, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging provided that where required by the Spam Act 2003 (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the Spam Regulations 2021 (Cth). By entering, you consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Promotion.
16. The Promoter's privacy policy contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them, how the entrant may complain about a privacy breach and how such complaints will be dealt with. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. Personal information collected from the entrants will not be disclosed to any entity located outside of Australia.
17. The Promoter reserves the right to refuse to allow a winner to take part in any or all aspects of a prize, if the Promoter determines (acting reasonably) that a winner is not able to safely participate in or accept the prize. It is a condition of accepting the prize that, depending on the nature of the prize, the winner may be required to sign a legal release and/or show proof of identity prior to receiving the prize.
18. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier and the provision of the prize is the responsibility of the third party. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
19. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including under the Australian Consumer Law.
20. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of software or hardware issues, computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure, government directives, a pandemic, public health orders and the like, or any cause beyond the control of the Promoter, the Promoter may in its sole discretion (acting reasonably) cancel, terminate, modify or suspend the Promotion, disqualify any affected entries/entrants, or suspend or modify a prize, subject to any State or Territory regulation including the necessary approval by the relevant regulatory authority.
21. The Promoter reserves the right to verify the validity of entries and entrants (including an entrant's identity, age, place of employment and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's reasonable discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically

- enter repeatedly is prohibited and may render all entries submitted by that individual invalid. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
22. The Promoter is not liable for entries, prize claims or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted due to circumstances outside the Promoter's reasonable control.
  23. In entering this Promotion and engaging with our staff and the staff of any third party issuer / promoter, you must not:
    - a) tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
    - b) engage in any conduct that may jeopardise the fair and proper conduct of the Promotion;
    - c) act in a threatening, abusive or harassing manner;
    - d) do anything that may diminish the good name or reputation of the Promoter, Participating Centre, any tenant of Participating Centre or any of the Promoter's related entities or of the agencies or companies associated with this Promotion;
    - e) breach any law; or
    - f) behave in a way that is otherwise inappropriate or offensive.
  24. The Promoter, the Participating Centre, owner/s and their associated agencies, related companies, officers, employees and contractors are not liable (including in negligence) for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death which is suffered in connection with this Promotion or the use of any prize, except for:
    - a) any liability which under statute cannot be excluded; and
    - b) any liability which is caused by the negligent, reckless or intentional act or omission of the abovenamed parties.
  25. Unless otherwise specified, prize/s will only be delivered to addresses in Australia.
  26. If you are a winner, you agree to the Promoter using your name and State/Territory or postcode of residents in public statements and advertisements. If you are a winner, you may agree to participate in all reasonable marketing publicity, photography and other promotional activity as the Promoter requests, including (but not limited to) being recorded, photographed, filmed or interviewed without any compensation. The winner acknowledges that the Promoter and Participating Centre may use any such marketing and editorial material without further reference or compensation and in that case you consent to the Promoter using your name and image in any promotional or advertising activity for a reasonable period thereafter.
  27. The Promoter accepts no responsibility for any tax implications arising from you winning a prize. Entrants should seek their own independent financial advice. If for GST purposes this Promotion results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
  28. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
  29. This Promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.